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PRESS RELEASE

ELEGANT RESORTS INTRODUCES NEW COVID-19 TEAM FOR CLIENTS AND AGENTS

Leading luxury tour operator Elegant Resorts has launched a new dedicated team today to help clients and travel agents with luxury holidays impacted by the ongoing outbreak of Coronavirus (COVID-19).

Based at the operator's headquarters in Chester, the team of twelve are working extremely hard reviewing, amending and rescheduling all imminent luxury holiday plans, whilst also providing the latest advice and guidance with the help of their worldwide industry partnerships and longstanding friendships.

The specialist team will be on hand seven days a week by calling **01244 897 666**, while there is also a 24/7 emergency team that will effortlessly assist with any urgent issues out-of-hours, or while clients are in-resort.

Along with offering holiday protection via ABTA and ATOL, Elegant Resorts is also remaining as flexible as possible with all upcoming travel plans as the situation progresses, helping every client make the best decision on a case-by-case basis in line with FCO advice.

Managing Director Lisa Fitzell commented: "This is a very difficult and uncertain time for everyone. We have decided to create this new service to help our clients and agent partners navigate the constant changes we are facing regarding current and future bookings. We strive to deliver a personal, professional and efficient service through our dedicated team, ensuring all clients are in safe hands and looked after throughout the process, providing much needed peace of mind at this tough time for travel."

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For further information on Elegant Resorts, please contact Charlotte Wilmots at Charlotte's Web PR.

Telephone: 07867785091
Email: charlotte@charlotteswebpr.co.uk