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**PRESS RELEASE**

## ELEGANT RESORTS LAUNCHES **ELEGANT PROMISE – Flexible, Adaptable, Protected.**

### BOOK WITH CONFIDENCE WITH FLEXIBLE TERMS & CONDITIONS

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Leading luxury tour operator Elegant Resorts has launched its brand-new booking initiative Elegant Promise, offering flexible terms and conditions to book holidays with confidence.

The meaningful guarantees included in Elegant Promise ensure holidays are fully flexible, adaptable where required, and money is protected for peace of mind:

- **Low deposits** — Only 10% of the total cost of the holiday
- **Rightful Refunds** — Full refund when cancelling up to 30 days before departure. Any non-refundable items will be communicated well in advance.
- **No Amendment Fees** — To postpone or change a holiday up to 14 days before departure
- **Price Match Pledge** — Endeavour to match accommodation prices for the following year
- **Late Balance Payments** — Final balance to be paid 4 weeks before departure (14 days before departure when booking with selected partners)

With an experienced and well-travelled team of Luxury Travel Specialists who are keeping up to date with FCDO advice, the list of travel corridors and COVID-19 related requirements in different destinations, Elegant Resorts' clients can rest assured that their holidays are in the safest hands and will benefit from their invaluable insights.

Elegant Resorts' Managing Director Lisa Fitzell commented: "We are so proud to launch our Elegant Promise. We want to reassure our clients that when they book with us their holidays, health and money are safe and protected. The Travel Industry needs to build back trust after such chaotic and uncertain times. With the promise of a vaccine, new destinations being added to the travel corridors list and a more flexible way to book, the future is beginning to look brighter."



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For further information on Elegant Resorts, please contact Charlotte Wilmots at Charlotte's Web PR.

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